



OGP Logan Pty Ltd

Logan Central Family Clinic

57 Station Rd
Logan Central Q
4114

LOGAN CENTRAL FAMILY CLINIC
Ph: 07 3808 5700 Fax 07 3808 4500

Practice Hours: 8am to 5.30pm Monday to Friday
8am to 1pm Sunday

To make an appointment, please visit our website: www.logancentralfamilyclinic.com.au or call 07 3808 5700. Walk-ins Welcome.

OUR TEAM:

Dr Mahaveer Jain MBBS, DA, FRNZCGP, FRACGP

Dr Cherian Thomas MBBS, Dped, MSC (med) Child Health, FRACGP DIP SKIN CANCER SURG

Dr Indra Ekanayake MBBS, AMC, DCH, FRACGP

We aim to provide the highest level of service in a professional, caring, friendly, bulk billing and compassionate environment

Logan Central Family Clinic is a fully digital, comprehensive General Practice offering a wide range of services to all age groups. Our medical team is committed to providing the **highest standard of patient care** whilst incorporating a holistic approach towards diagnosis and illness management. We are committed to **promoting health, wellbeing, and disease prevention** to all patients. We do not discriminate in the provision of excellent care and aim to treat all patients with **dignity & respect**. We will ensure that we provide all patients with **sufficient information** about the purpose, importance, benefits, risks and possible costs associated with proposed investigations, referrals or treatments to enable patients to make **informed decisions** about their health.

Appointments

Standard appointments are 10 minutes. Male & Female doctors available. Please let reception know if you require a longer appointment to discuss multiple issues, minor procedures or for paperwork requests. Always ensure to bring your Medicare and Health care cards to your appointment.

Communication

Emergency calls are taken by our Nurses & Doctors. Messages are taken for most other calls and along with emails are returned as soon as possible (usually within the next 24-48 hours). You may request a TeleHealth appointment if you have visited the practice within the last 12 months.

Assistance

Interpreter services are available – please enquire at reception.

If you need assistance accessing care, information or for any other issue, please don't hesitate to contact us.

After Hours & Emergency

Home Visits or Triage: National Home Doctor Service Ph: 13 7425

Non-urgent Assistance: Health Direct Ph: 1800 022 222

For Emergencies: Call **000** or visit your nearest emergency department.



Privacy Policy & Health Information

All staff are legally bound by Australian Privacy Principles (copy at reception). Any concerns can be discussed with your Doctor or the General Manager.

Please visit: <https://www.health.qld.gov.au/system-governance/records-privacy/health-personal>

Suggestions & Complaints

Positive and negative Feedback is welcomed. Please speak directly to the party concerned. In addition, all complaints/feedback can be directed, in writing to the General Manager:

connect@ourgpmedicalcentres.com.au. The Health Care Complaints Commission can be contacted on 1800 043 159. If you wish to further the matter, a complaint may be lodged with the Office of the Health Ombudsman Ph 133 646 or complaints@oho.qld.gov.au

Our Fees

Regular medical services for Standard Consults – Bulk billed for Medicare Card Holders (no gap fee) Consults / Treatment by a specialist or allied health practitioner may incur an out-of-pocket expense. Patients without Medicare Cards or where the MBS Schedule does not apply will be charged \$50 for a Standard consultation.

Other Fees: ✓Flu shot \$20 ✓Citizenship Check \$50 ✓Driving Medical \$125 ✓Pre-Employment \$125

Additional Fees may apply depending on consult type

Results

Results are given via consultation only. Please arrange an appointment at reception to follow up your results.

Reminders

With your permission & current contact details we can include you in our reminder system.

Recalls

We are committed to preventative and continuing healthcare. With your permission, we use a recall and reminder system as part of this process.

Home Visits

Are available at the doctor's discretion if the patient is not able to attend the practice and lives within the locality. Please **call** 07 3808 5700 to arrange.

Practice Services

✓Health Assessments ✓Workers Compensation ✓Test Results & Investigations ✓Mental Health
✓Skin Checks ✓Men's Health ✓Pap Smear & Breast Checks ✓Prescriptions ✓Veteran's Health
✓Insurance medicals ✓Enhanced Primary Care & Chronic Disease ✓Minor Surgery ✓Immunisations
✓Women's Health ✓Injury Management ✓Travel Advice & Vaccinations ✓Diabetes reviews